1. Which are the top three variables in your model which contribute most towards the probability of a lead getting converted?

* Total Time Spent on Website
* Last Activity\_Converted to Lead
* Last Activity\_Had a Phone

1. What are the top 3 categorical/dummy variables in the model which should be focused the most on in order to increase the probability of lead conversion?

* Lead Origin
* Lead Source
* Last Activity
* Specialization

1. X Education has a period of 2 months every year during which they hire some interns. The sales team, in particular, has around 10 interns allotted to them. So during this phase, they wish to make the lead conversion more aggressive. So they want almost all of the potential leads (i.e. the customers who have been predicted as 1 by the model) to be converted and hence, want to make phone calls to as much of such people as possible. Suggest a good strategy they should employ at this stage.

* Target leads that spend more time of X Education portal ( Total Time Spent on Website)
* Students (Specialization) can be approached however will have have lower probability of conversion due to course being offered price competitiveness and industry domain specific
* Target leads which has come through reference as probability of conversion higher

1. Similarly, at times, the company reaches its target for a quarter before the deadline. During this time, the company wants the sales team to focus on some new work as well. So during this time, the company’s aim is to not make phone calls unless it’s extremely necessary, i.e. they want to minimize the rate of useless phone calls. Suggest a strategy they should employ at this stage.

* SMS and Email follow-up with client who has high probability of subscribing course